



Advanced Automotive Service Courses

MassBay Community College is proud to work with *Delphi Product & Service Solutions* and *NESSARA* to provide cutting-edge training for today's automotive technicians.



NESSARA

NEW ENGLAND SERVICE STATION &
AUTO REPAIR ASSOCIATION. INC.

574 Boston Road, Suite #12
Billerica, MA | 01821 | (978) 667-7706

HYBRID ELECTRIC VEHICLE - FIRST LOOK

The course will help today's automotive technicians prepare for the future of servicing and retaining current customer who purchase hybrid electric vehicles (HEVs). It provides an overview of HEVs and covers the different hybrid designs, systems and operation principles; covers the history of hybrids and reviews different hybrid types and designs and proper safety practices; and precautions when using specialty tools or performing basic service on HEVs.

Instructor: Karl Schneider, CMAT AAM DISS

9180 WK 43 300 1 day Ashland campus

TUESDAY, MARCH 20, 6:00-10:00PM

PROMOTIONAL PRICE: \$99

<http://www.regonline.com/hybridelectric>

REGISTER TODAY!

<http://www.regonline.com/hybridelectric>

<http://www.regonline.com/generatingservicesales>

Or contact Sharyn Jordan
sjordan@massbay.edu
(508) 270-4103

GENERATING SERVICE SALES

Business in today's automotive industry has changed in the last 10 years from the repair side to the maintenance side. To survive we need to understand how to approach automotive service now and in the future. This course will discuss what you need to do to stay competitive. Learn how to deal with employees and customer about maintaining vehicles in the new green and clean marketplace.

Instructor: Karl Schneider, CMAT AAM DISS

9178 WK 45 300 1 day Ashland campus

THURSDAY, MARCH 22, 6:00-10:00PM

PROMOTIONAL PRICE: \$99

<http://www.regonline.com/generatingservicesales>



Office of Corporate & Community Education

MassBay Community College
19 Flagg Drive
Framingham, MA 02172
www.massbay.edu
sjordan@massbay.edu
(508) 270-4103

Training Solutions for Tomorrow's Workforce, Today